



Norton

Internet Security™

2006

User Guide

Norton Internet Security™ 2006 User Guide

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Norton Internet Security™ 2006

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B. In the event this Software contains technology capable of removing security risks, certain security risks will be automatically removed upon detection.

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Installation

1

This chapter includes the following topics:

- [Before you begin](#)
- [Installing Norton Internet Security](#)
- [Configuring Norton Internet Security](#)
- [Using the Home Network Wizard](#)

Before you begin

Before you begin, close all open programs on your computer. Other open programs may interfere with installation.

Norton Internet Security contains an antivirus program. If you have other antivirus programs installed on your computer, a panel appears to help you remove them. To remove these programs, follow the instructions in the panel.

Norton Internet Security contains a firewall program. If you have other firewall programs installed on your computer, it is recommended that you uninstall them to prevent installation errors. For more information, see the user documentation that came with the firewall program.

Installing Norton Internet Security

You can install Norton Internet Security from a file that you download or a file that is stored in your computer.

Before you begin, close all programs that are open on your computer.

To install Norton Internet Security

- 1 Double-click the file that you downloaded or is preinstalled on your computer.
- 2 In the opening panel, click **Install Norton Internet Security** to begin the installation.
The preinstall scan begins automatically, and will take a few minutes.



If the Active Applications Detected panel appears, close all open programs, and then click **Start Scan**.

Once the scan begins, you can do one of the following:

- If you want to stop the scan, click **Stop Scan**.
 - When the scan is finished, click **View Details** to view the results of the scan, and then click **OK**.
- 3 Click **Next**.
 - 4 In the Select the installation type panel, click the type of installation that you want, and then select the folder where you want to install Norton Internet Security.
 - 5 Click **Next**.
The Installation Progress panel tracks the progress of the installation. This will take a few minutes.
 - 6 Click **Finish** to restart your computer.



Your computer is not protected until it restarts and you complete the configuration.

After your computer restarts, wait for the Norton Internet Security window to open on your desktop before you continue. This may take several minutes.

Configuring Norton Internet Security

You must be online to configure this product.

During configuration, you can register this product, check for network settings, and receive the latest security protection.



If you choose not to register at this time, or if you have any difficulty with registration, you can register on the Symantec Web site. On the Internet, go to the following URL:

www.symantec.com

To configure Norton Internet Security

- 1 In the opening configuration panel, click **Next**.
- 2 Read the License Agreement, and then click **I accept the License Agreement**.
If you do not accept the License Agreement, you cannot continue the installation.
- 3 Click **Next**.
- 4 In the Subscription Information panel, review your subscription information.
- 5 Click **Next**.
Connecting may take several minutes.
- 6 If the Security panel appears, Symantec recommends that you leave all options checked to use Norton products to protect your computer, and then click **Next** to close the panel.

- 7 Review the Next Steps panel, and then click **Finish** to allow Norton Internet Security to perform the following tasks:

Run the Home Network Wizard	Adds computers to a home or local network See "Using the Home Network Wizard" on page 12.
Run LiveUpdate	Downloads and installs the latest security protection

- 8 In the Welcome to LiveUpdate panel, click **Next** to start downloading updates.
This will take several minutes.
- 9 When the updates are complete, click **Finish**.

Using the Home Network Wizard

Norton Internet Security allows you to organize computers on your network and the Internet into Trusted and Restricted Zones. Zones allow you to grant trusted computers access to your computer while blocking malicious users. Zones can be assigned to one or more locations.

The Personal Firewall does not regulate computers that are in the Trusted Zone. Computers in the Trusted Zone have as much access to your computer as they would have if you did not have a firewall. Computers in the Restricted Zone cannot communicate with your computer at all.

To use the Home Network Wizard to add computers to your Trusted Zone

- 1 In the Home Network Wizard opening panel, click **Next**.

- 2 In the Network Adapters Found table, ensure that the Autoconfigure Adapter check box is checked for each network adapter that you want to configure automatically.

The Home Network Wizard will add the other computers in your network to your Trusted Zone.



Technically, the Home Network Wizard adds the other computers in your network that use the same subnet mask as each autoconfigured adapter.

- 3 Click **Next**.
- 4 In the Locations table, ensure that the check box is checked for each location that should use these Trusted Zone settings.
- 5 Click **Next**.
- 6 Click **Finish**.



Getting started

2

This chapter includes the following topics:

- [Starting Norton Internet Security](#)
- [Exploring the main window](#)
- [Checking your protection while you work](#)
- [Responding to Norton Protection Center messages](#)
- [For more information](#)

Starting Norton Internet Security

See [“Responding to Norton Protection Center messages”](#) on page 21.

Norton Internet Security protects any computer on which it is installed. You do not have to start the program to be protected. If Norton Internet Security detects a situation that requires your attention, a window appears to help you resolve it.

At any time, you can start Norton Internet Security to adjust settings, review protection, or perform preventive maintenance. All of the program features can be accessed from the main window.

To start Norton Internet Security

- ❖ Do one of the following:
 - On the Windows taskbar, click **Start > Programs > Norton Internet Security > Norton Internet Security**.
 - On the Windows XP taskbar, click **Start > All Programs > Norton Internet Security > Norton Internet Security**.
 - On the Windows desktop, double-click the **Norton Internet Security** icon.
 - On the Windows System tray, double-click the Norton Internet Security icon.
In Windows XP, the system tray is called the notification area.

To display the Norton Internet Security button and menu on the Internet Explorer toolbar

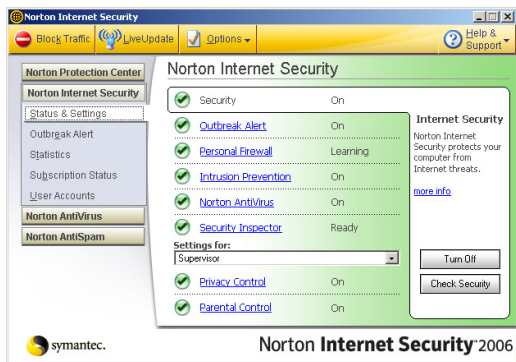
- 1 Open Internet Explorer.
- 2 In Internet Explorer, on the View menu, click **Toolbars > Norton Internet Security**.
- 3 To the right of the Norton Internet Security button, click the arrow to make more choices.

To start Norton Internet Security from the Internet Explorer toolbar

- ❖ On the Internet Explorer toolbar, click the Norton Internet Security button, and then click **Configure security settings**.

Exploring the main window

When you start Norton Internet Security, the main window opens. Buttons at the top and left side of the main window provide access to all Norton Internet Security features, options, and online Help.



To explore the main window

- 1 Start Norton Internet Security.
- 2 On the left side of the main window, click a feature to display its components, and then click a component.
- 3 In the center of the window, click the underlined link that you want to explore.
- 4 At the top of the main window, click a button. You have the following options:

Block Traffic/Allow Traffic	Stops and starts all communication to and from your computer.
LiveUpdate	Checks for updates to installed Symantec products.
Options	Customizes the general features of Norton Internet Security. You can access more options while you are running specific programs.
Help & Support	Provides access to the Help for Norton Internet Security and other installed Symantec products.

Checking your protection while you work

As you use your computer, Norton Protection Center monitors how well your activities are protected from threats, risks, and damage. Before you begin a task, you can use Norton Protection Center to determine if it is safe to continue.

The Norton Protection Center main window summarizes your current protection for different activities such as emailing and Web browsing. It estimates a general level of protection based on the security programs installed on your computer.

A status indicator also appears in the Windows task bar. The status levels are as follows:

Good	No action is required on your part.
Attention required	Some issues require your attention but your computer is not at risk.
Urgent attention	Some issues threaten your computer's data or its ability to perform effectively.

You do not have to start your product to be advised when your protection level falls below Good. Norton Protection Center alerts you if you need to take urgent action. These alerts appear above the Windows task bar.

In addition to providing overall protection status, Norton Protection Center displays your protection level for each of the following categories:

Security Basics	Protects your computer from viruses and other security threats, and ensures that your protection is updated frequently. It reports on whether your hard disk has been scanned for viruses recently, if you have spyware protection, and whether you receive automatic Windows and antivirus updates (if applicable).
Email & Messaging	Protects your email and instant messages from viruses, Internet worms, spam, phishing, identity theft activity, and other risks.
Web Browsing	Protects your computer from viruses and other security risks while you are using your Web browser, downloading or streaming music, and playing games. This category also includes ad blocking and pop-up blocking software, and reports on whether parental control features are blocking undesirable Web sites.
Data Recovery	Protects your files, including photographs, music, and business documents, from being lost due to unexpected crashes, accidental file deletions, program malfunctions, install malfunctions, and other computer failures.

Performance	Keeps your disk drives and Windows operating system running smoothly. This category includes programs that clean up unwanted Internet files, examine and repair hard disk problems, and fix Windows problems. The category also includes programs that provide you with real-time virus, spyware, and other risk protection (if applicable).
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See "Starting Norton Internet Security" on page 15.

To check protection levels

- 1 In the main window, click **Norton Protection Center**.
- 2 In the Norton Protection Center window, click a protection category.
- 3 Review the list of protection items.

Limited or no protection in a category may often be resolved by adjusting a category setting.

Depending on the type of activity, you can turn an item on or off, change settings, or update the status of a feature that is out-of-date.

To adjust a category setting

- 1 In the Norton Protection Center window, click the protection category name.
- 2 Do one of the following:
 - To turn on protection, click the protection item, and then click **Turn On**.
 - To update protection, click the protection item, and then select one of the available options on the drop-down list.

Responding to Norton Protection Center messages

When a Norton Protection Center message appears, you can take immediate action to improve your protection level. The information in the message describes the situation that is affecting your protection level and suggests how to proceed. You can change alerting and other display behavior using a shortcut menu or the Options menu.

To respond to a Norton Protection Center message

- 1 In the Norton Protection Center window, read the description of the situation.
- 2 Do one of the following:
 - To respond immediately, click **Fix Now**.
 - To get more information, click **more info**.
 - To respond later, click **close**.

To change the types of alerts that Norton Protection Center shows you, use the shortcut menu or the Options dialog box.

To change Norton Protection Center alerting

- ❖ Do one of the following:
 - On the Windows taskbar or system tray, right-click the **Norton Protection Center** icon, and then on the Alert Options submenu, check or uncheck the menu item that you want to change.
 - In the main window, click **Options > Norton Protection Center Options**, and then select the items that you want to change.

For more information

The product documentation provides assistance for using Norton Internet Security. You can find the information that you need on your computer and on the Web.

Using Help

Help is available throughout your Symantec product. Help buttons and links to more information provide assistance that is specific to the task that you are completing. The Help menu provides a comprehensive guide to all of the product features and tasks that you can complete.

To use Help

- 1 At the top of the main window, click **Help & Support > Norton Internet Security Help**.
- 2 In the Help window, in the left pane, select a tab. Your options are:

Contents	Displays Help by topic
Index	Lists all keywords for the Help topics in alphabetical order
Search	Opens a search box in which you can type a word or a phrase

You can also print any topic in Help.

To print a topic in Help

- 1 In the Help window, click the **Contents** tab.
- 2 In the Contents list, select the topic that you want to print, and then click **Print**.
- 3 Select whether you want to print only the selected topic, or the topic and all of the subtopics under it.
- 4 Click **OK**.

Window and dialog box Help

Window and dialog box Help is context-sensitive, meaning that it provides help for the window or dialog box that you are currently using.

To access window or dialog box Help

- ❖ Do one of the following:
 - In a window, select any Help link.
 - In a dialog box, click **more info**.

Symantec products on the Web

You can find extensive information about all Symantec products on the Symantec Web site. There are several ways to access the Symantec Web site.

To access the Symantec Web site from the Help menu

- 1 In the main window, click **Help & Support**.
- 2 Select the solution that you want. Your options are:

Help and Support	Takes you to the product support page of the Symantec Web site, from which you can access the knowledge bases and downloads for your product.
Symantec Security Response	Takes you to the Security Response page of the Symantec Web site, from which you can update your protection and read the latest information about antithreat technology.
More Symantec solutions	Takes you to the Symantec Store Web site, from which you can get product information on every Symantec product.

Within your Symantec product, the Reports page contains a link to the Symantec online Virus Encyclopedia, as does the Internet Explorer toolbar.

To access the Symantec Web site from the Reports page

- 1 In the main window, under Norton AntiVirus, click **Reports**.
- 2 On the Reports page, click **View Online Virus Encyclopedia**.

To access the Symantec Web site from Internet Explorer

- 1 Open Internet Explorer.
- 2 On the toolbar, click **Norton AntiVirus > View Virus Encyclopedia**.

This option connects you to the Symantec Security Response Web page, from which you can search for information on all types of viruses.

To access the Symantec Web site in your browser

- ❖ On the Internet, go to the following URL:
www.symantec.com

Responding to emergencies

3

This chapter includes the following topics:

- [If you suspect that your computer is infected with a virus](#)
- [If your product won't install](#)

If you suspect that your computer is infected with a virus

If you cannot run the Preinstall Checkup, but you can connect to the Internet, you can run virus detection from the Symantec Security Response Web site.

If your product won't install

If you try to install your product on a computer due to a problem, and you choose not to run the Symantec Preinstall Checkup during installation, start over and run the Symantec Preinstall Checkup as directed.

After running the Symantec Preinstall Checkup, delete the installation files that were left behind in the folder after you initially tried to install.

To delete remaining installation files

- 1 On the Windows taskbar, click **Start > Run**.
- 2 In the Run dialog box, type **%TEMP%**
- 3 Click **OK**.

4 With the temp folder open, on the Edit menu, click **Select All**.

5 Press **Delete**.



If you are not sure which files should be deleted, move them to a different folder, or do not delete them.

6 Close the temp folder window.

After you delete the temporary files, begin the installation again and run the Symantec Preinstall Checkup to be sure that you have resolved the problem.

Service and support solutions

About online support

Symantec offers a range of technical support and customer service options on the Internet at the following address:

<http://service.symantec.com>

On the Symantec support Web site, you can search our technical support knowledge base for help with technical issues, such as installing, configuring, or troubleshooting your Symantec product. You can also find help with subscriptions, rebates, registration, and other nontechnical issues.

The Symantec Web site contains answers to the most common customer questions.



If you received this product when you purchased your computer, your computer manufacturer may be responsible for providing your support.

About phone support

Should you have a question or problem that you cannot resolve on the support Web site by yourself, the site provides a link to information about fee-based phone support. This support is available to all registered customers. Click the link for phone support. You'll be led through the online options first, and then to the telephone contact options.

Support for old and discontinued versions

When Symantec announces that a product will no longer be marketed or sold, telephone support is discontinued 60 days later. Technical information may still be available through the support Web site at the following address:

<http://service.symantec.com>

Subscription policy

If your Symantec product includes virus, threat, firewall, spam, or Web content protection, you may be entitled to receive updates using LiveUpdate. These updates are available through subscription.

Subscription length varies by Symantec product. After your initial subscription ends, you must renew it before you can update your protection. When you run LiveUpdate near the end of your subscription period, you are prompted to subscribe for a nominal charge. Simply follow the instructions on the screen to renew.

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Springfield, OR 97477
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